

# OVER 118 YEARS OF TRAVEL INNOVATION



**Founded in 1890, Colpitts has been a leader in the travel industry for over 118 years.**

Headquartered in Boston, Massachusetts, Colpitts is a multi-national corporation providing global travel management services. We are committed to superior customer service and cost savings; we have the resources, experience, and skills to provide you with the best travel services in the industry today.

**Our performance standard is to exceed our customers' expectations.**

#### **President's Statement:**

Colpitts World Travel's commitment to delivering unsurpassed service excellence is built on a strong foundation of multi-faceted, talented people and the latest in innovative technology. We remain extremely committed to exceeding our clients' goals and objectives, as illustrated by our strong work ethic and the fresh, new ideas we bring to our positions every day.

By listening carefully to our clients and anticipating their needs and expectations, we continually take a proactive, hands-on approach to delivering outstanding customer service. We are passionate about the integrity and quality of the travel management services we provide to our clients. Our team of IT professionals work in tandem with our staff to provide seamless solutions to your travel management needs by utilizing the latest in IT trends and technology. We are revolutionizing the way to effectively manage our clients' travel needs, enabling our customers to benefit from the latest advances in the industry.

Alan M. Krensky  
President & CEO

***"To Be Indispensable  
to Our Customers"***

***Our six-word mission statement  
concisely summarizes our  
commitment to extraordinary  
customer service that has  
enabled Colpitts World Travel to  
succeed for over a century.***

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## Exceeding Expectations One Traveler at a Time...

We are aggressively focused on developing and delivering value to our customers with experienced Travel Experts, proactive Account Managers, proprietary discounts, extended business hours, 24/7 service and technology solutions for securing the lowest fares and extensive expenditure reporting.

As a shareholder and director of GlobalStar travel management network, with over \$17 billion in purchasing power, Colpitts has the ability to deliver a consolidated, global travel management program. In addition, we are members of several national and international travel consortia, which enable us to bring value to our clients in the form of reduced fares and rates.

Colpitts deeply values our affiliation with a number of charities. Our staunch support of such valuable organizations and programs contributes to the model of good corporate citizenry that we work towards in all of our endeavors.

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*“What do you look for when choosing a travel agency that is going to handle your company’s business travel? To me, it would be customer service, and that’s what Colpitts World Travel provides that is a cut above the rest. Colpitts has serviced NFPA’s account for over 14 years, and I still get raves on the professionalism of the agents and their excellent service not to mention the best fares.” – A.T - NFPA*

